



Teyolia Organization's Privacy Policy

Effective Date: October 31st, 2024

Teyolia respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, share, and protect information from visitors to our website, supporters, and program participants. By using our website, you agree to the terms of this Privacy Policy.

1. Information Collection

We may collect the following types of information:

- **Personal Information:** When you interact with Teyolia, such as by donating, signing up for our newsletter, contacting us, or volunteering, we may collect personal information. This can include your name, email address, phone number, mailing address, payment details, and other information you provide.
- **Technical Information:** We collect data about your device and usage, such as IP address, browser type, operating system, pages visited on our site, date and time of visit, and referral URL.
- **Cookies and Similar Technologies:** We use cookies and similar tracking technologies to collect information about your browsing activity on our site. This information helps us understand user preferences and improve our website.

Minors: Teyolia's services are **not intended for children under 13**, and we do not knowingly collect information from children without parental consent. If we learn that we have collected information from a child under 13, we will promptly delete it.

2. Use of Information

We may use the information we collect for the following purposes:

- **Service Provision:** To process donations, communicate about events or programs, and provide information or services you request.

- Program and Service Improvement: To improve our services, understand community needs, and personalize user experiences.
- Marketing and Communication: To send updates, newsletters, fundraising appeals, and other communications. You may opt out of marketing emails by following the unsubscribe link in our emails.
- Security and Legal Compliance: To protect against unauthorized access or use of our data, and to ensure compliance with legal obligations.

3. Data Storage and Protection

We implement and maintain reasonable security measures to protect your information from unauthorized access, disclosure, alteration, or destruction. These include:

- Data Encryption: Personal information provided online is encrypted during transmission and stored securely.
- Access Control: Access to personal information is restricted to authorized Teyolia personnel and partners who need it to perform their roles.
- Data Retention: We retain personal information as long as necessary to fulfill the purposes outlined in this policy, comply with legal requirements, and for backup and archival purposes.

No Security Guarantee: While we strive to protect your personal information, no data transmission or storage system is 100% secure. We cannot guarantee the absolute security of your information.

4. Sharing Information with Third Parties

Teyolia does not sell personal information to third parties. We may share information under the following circumstances:

- Service Providers: We may share information with trusted third-party service providers who assist us with our operations, such as processing donations, sending emails, or providing analytics. These providers are obligated to protect your information and use it solely for the services provided to Teyolia.
- Legal Compliance: We may disclose information if required by law, such as in response to a subpoena or government request, or to protect the rights, property, or safety of Teyolia, our users, or others.
- Organizational Changes: If Teyolia undergoes a merger, acquisition, or other organizational restructuring, your information may be transferred as part of that transaction, subject to the same privacy protections.

5. User Rights (CCPA/GDPR)

Under the California Consumer Privacy Act (CCPA) and the General Data Protection Regulation (GDPR), you have specific rights regarding your personal information:

Rights of California Residents (CCPA)

- Right to Know: You have the right to request information about the categories and specific pieces of personal information we have collected about you.
- Right to Delete: You may request that we delete your personal information, subject to certain exceptions (e.g., legal requirements).
- Right to Opt-Out of Sale: Teyolia does not sell your personal information. However, if we ever change this policy, we will provide an opt-out option.
- Non-Discrimination: We will not discriminate against you for exercising your CCPA rights.

Rights of EU Residents (GDPR)

- Right to Access: You have the right to access the personal information we hold about you.
- Right to Rectification: You can request corrections to your personal information if it is inaccurate or incomplete.
- Right to Erasure: Also known as the “right to be forgotten,” you may request the deletion of your personal information in certain circumstances.
- Right to Restrict Processing: You can request that we limit the use of your data in certain situations.
- Right to Data Portability: You have the right to receive a copy of your data in a structured, machine-readable format.
- Right to Withdraw Consent: If we are processing your data based on consent, you have the right to withdraw that consent at any time.

To exercise these rights, please contact us at the information provided below. We may need to verify your identity before processing your request.

6. Contact Information for Privacy Inquiries

If you have questions, concerns, or requests regarding this Privacy Policy or Teyolia’s data practices, please contact us:

Teyolia Organization

Email: teyoliaorganization@gmail.com

Address: P.O Box 868, Lake Forest, Ca. 92630

Phone: 949- 328-1773

We will respond to inquiries and requests promptly, typically within 30 days, in accordance with applicable laws.

Policy Updates

Teyolia may update this Privacy Policy periodically to reflect changes in our practices or relevant laws. Any updates will be posted on this page, with the effective date revised accordingly. Please review this policy regularly to stay informed about how we are protecting your information.

Thank you for trusting Teyolia with your personal information.

We are committed to ensuring your privacy and security as you engage with our mission.